

Macbook Fee Structure - Grades 7-12 - 2024-25

Below are the fees that will be charged based on the damage that occurs to the Apple Macbooks. The cap for accidental repair will be \$200. Depending on the situation, the \$200 cost is considerably less than the actual cost to repair the issue. Fees for repair will be charged for all instances with the exception of manufacturer defects. Generally, manufacturer defects are internal parts that fail to continue working properly without the influence of the user.

The following are examples of possible manufacturer defects that we have seen while being a 1:1 school (assume all issues are not the result of user error such as water damage, heat, cold, etc.): Battery no longer holding a charge, screen fails to turn on without signs of having any cracks, a specific keyboard key no longer works, a charger without any damage doesn't charge a device, etc.

The following examples are typically not considered manufacturer defects and will incur a charge to the individual who the device has been assigned to regardless of the incident being purposeful or accidental: broken/cracked screens, water damage, bent device casing, damaged cords, damaged device ports, any lost items.

Both lists are not exhaustive and each incident will be examined by the district technology director and determination made on the damage and costs associated. Additionally, any lost item or any destruction of the device due to negligence or willful acts is exempt from the \$200 cap and must be fully paid for.

Here are some suggestions to possibly avoid damaging your device:

- Use the school-provided computer bag that provides extra padding
- Don't carry your device with the display open - close the device and put in the bag while traveling
- Do not stack items on your computer to reduce risk of screen damage
- Don't close the display with pencils, pens, papers, etc. on the keyboard
- Don't use your device near food/drink such as the lunch table, tables at home with meals, etc.
- Do not have power cords laying across the ground in high traffic areas so that someone doesn't trip on the cord pulling down your device
- Keep cords/devices away from younger children, pets, the vacuum
- Don't leave devices in hot or cold temperatures such as in cars
- Don't leave your device laying out, unattended, not locked up, in the hallway, on the ground in walkways

Fees to be charged:

- Charger
 - 30W Power Brick - \$40
 - USB C Power Cord - \$20
 - Full Charger - \$60
- Screen/Display Replacement - \$200
- Logic Board (typically due to spills) - \$200
- Top Case (Bottom half of device that includes battery, keyboard) - \$200
- Battery - \$125
- Keyboard key - \$12
- Computer Bag - \$30